HE Student Experience Records Retention Schedule

Retain for up to 3 years

Retain for 3 - 7 years

Retain for 7 + years but less than perpetuity

In perpetuity

To be reviewed before 1 May 2019 following GDPR to ensure fully comprehensive and to reduce record retention by retaining only a core record where possible * these items are marked for urgent review

Definition of Record descriptions

Category	Where in the student experience	the record comes,							
Record Description	The name/title of the record	The name/title of the record							
Responsibility	Where the record is held/by whic	h office							
Туре	Format of record: SITS = A	O:Drive = B	Hardcopy = C	Symphony = D	Asimut = E				
Legal Reference	Statute or guidelines								
Retention Rule	The length of time the record is k	kept for							
Access Restrictions	Whether or not access to the rece	Whether or not access to the record is restricted for confidentiality reasons etc							
Notes	Additional information pertainin	g to the record							

Category		Record Description	Responsi bility	Туре	Legal Reference	Retention Rule	Access restrictions above and beyond standard access	Notes
Records he	ld on i	ndividuals				÷		
Enquiries								
Enquiries	0.1	Enquiries including prospectus requests, open day bookings, widening participation activities	Various	А				
Admissions								
	1.1	Incomplete online applications	Registry	А				Deleted within 1 year
Applications	1.2	Reject/withdraw/decline including Erasmus*	Registry	A/B				Full digital application rec Retention Summary
	1.3	Successful (including key correspondence) including Erasmus *	Registry	A/B				Full digital application rec Retention Summary
Music hard copy applications	1.4	Successful (including associated audition report, references, offer/acceptance correspondence, other relevant correspondence)	Registry	С				Part of Main Student Reco Registry Archive store, the
(including Erasmus)	1.5	Reject/withdraw/decline	Registry	С				Securely destroyed 1 year
Acting hard copy applications	1.6	Successful (including associated audition report, references, offer/acceptance correspondence, other relevant correspondence)	Registry	С				Part of Main Student Reco Registry Archive store, the
	1.7	Reject/withdraw/decline *	Drama	C				Application form destroye after 7 years
TTA hard copy applications	1.8	Successful (including associated interview report, references, offer/acceptance correspondence, other relevant correspondence)	Registry	С				Part of Main Student Reco Registry Archive store, the
	1.9	Reject/withdraw/decline *	Drama	C				Application form destroye after 7 years
	1.11	Audition/interview payment details	Finance	A/B				
	1.12	Admission appeals	Registry	В	Limitation Act 1980			Destroy 6 years after last a
Reports	1.13	Transfer Application report	Registry	В				Delete after 1 year
-	1.14	Admissions reports	Registry	В				Reviewed annually, kept a



Updated June 2021 (RS) RRHE18.1

ecord kept from when records collected. See SITS Data

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ecord: Termination of studies + 7 years (2 years in hen 5 years in School storage).

ar after application cycle

ecord: Termination of studies + 7 years (2 years in hen 5 years in School storage).

yed after audition cycle ended, panel notes destroyed

ecord Termination of studies + 7 years (2 years in hen 5 years in School storage).

yed after audition cycle ended, panel notes destroyed

t action

t as long as useful

	1.15	APER report	Registry				In perpetuity as part of co
Criminal	1.16	Successful applicant	Registry	А	Rehabilitation of	Password protected	DBS check recorded on SIT
Conviction					Offenders Act 1974		checked.
declarations	1.17	Unsuccessful applicant*	Registry	А			Information declared in fo
							relevant staff, original em
							Record of decision kept fo
							remains on digital applica

Category		Record Description	Responsi bility	Туре	Legal Reference	Retention Rule	Access restrictions above and beyond standard access	Notes
Enrolment								SITS = A O:Drive =
Enrolment *	2.1	Enrolment form (up until 2012, only for special courses thereafter)	Registry	С				Part of Main Student Reco Termination of studies + 7 in School storage).
	2.2	Record of Enrolment	Registry	А				
	2.3		Registry	А				In perpetuity. See SITS Da
	2.4		Registry	C	Data Protection Act 1998			Part of Main Student Reco Registry Archive store, the
	2.5	Intermit/suspension of study form	Registry	C	Data Protection Act 1998			Part of Main Student Reco Registry Archive store, the
	2.6		Registry	C	Data Protection Act 1998			Part of Main Student Reco Registry Archive store, the
		Status change form (from 2016)	Registry	A	Data Protection Act 1998			
	2.7	Visa information (including scans/photocopies for enrolment purposes)	Registry	A/B/ C				 A) See SITS Data Retention B) C) Part of Main Student Reyears Termination of studie years in School storage).
	2.8	Declaration of Health Form	Student Affairs	A	Data Protection Act 1998		Password	In Perpetuity
			Student Affairs	C			All in archives	Prior to 2013 responsibility
	2.9	DBS (including Criminal Record disclosure)	Registry	А			Password protected	
	2.10	Nominal Roll	Registry	В				Kept in perpetuity
	2.11	Incoming	Registry	A				Erasmus+ required to be k closed or 5 years after last
Erasmus	2.12		Registry	C				Termination of studies + 7 in School storage).
information *	2.13	Outgoing (Stored as absence on SITS SAB record)	Registry	A	Data Protection Act 1998			In Perpetuity
	2.14		Registry	C				Termination of studies + 7 in School storage).
	2.15		Registry					Erasmus+ required to be k closed or 5 years after last
Scholarship	2.16		Music/Dr ama	В	VAT Act 1994			
	2.17	SITS Scholarship application	Registry	А				
	2.18	NSP (2012/13-2014/15) application (successful)	Registry	В				Financial record to be reta Paper copies to be remove study.
	2.20	NSP correspondence	Registry	А				See SITS Data Retention Su
	2.21	Scholarship correspondence (from 2015/16)	Music & Drama	A				See SITS Data Retention S
	2.22	Scholarship thank you letters (pdf copies)	Develop ment	В				In perpetuity as part of do
	2.23	SITS records (Grant and Scholarship)	Registry	А				In perpetuity
		AHRC applications (2006-10)	Research	C/B				
	2.24	US Loans	Registry	B&C				Part of Main Student Reco

committee records. SITS (password protected). Details removed once

follow up email anonymised and forwarded on to email kept until outcome of audition, then deleted. for a year after end of cycle. Original declaration cation in perpetuity

= B Hardcopy = C

cord

7 years (2 years in Registry Archive store, then 5 years

Data Retention Summary ecord: Termination of studies + 7 years (2 years in hen 5 years in School storage). ecord: Termination of studies + 7 years (2 years in hen 5 years in School storage). ecord: Termination of studies + 7 years (2 years in hen 5 years in School storage).

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Record: udies + 7 years (2 years in Registry Archive store, then 5

ity of Student Affairs:

e kept the later of 5 years after the scheme has been as audit.

7 years (2 years in Registry Archive store, then 5 years

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e kept the later of 5 years after the scheme has been ast audit.

etained for completion of study +7 years. oved and destroyed from student file on completion of

Summary

Summary

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cord Termination of studies + 7 years (2 years in

								Registry Archive store, the
Reports	2.25	Enrolment updates	Registry	В				Kept as part of committee
	2.26	Enrolment evaluation	Registry	B&C				Data collection (survey mo
			D.A	6				with key comments kept a
	2.27	Work placements	Music	C				Music Therapy only
			Drama	C				TTA students: Termination
Finance	2.28	Fee payments	Finance		VAT Act 1994			
	2.29	Maintenance scholarship cheques	Finance		VAT Act 1994			
	2.30		Finance	D/A	VAT Act 1994			
	2.31	Extra Mural billing	Finance	B/A	VAT Act 1994			In perpetuity until debt pa
Catagony	2.32	Suspension for non-payment of fees Record Description	Registry Responsi	A	Legal Reference	Retention Rule	Access restrictions	Notes
Category			bility	Туре		Retention Rule	above and beyond standard access	
Student Life								SITS = A / O:Drive = B / Hai
Photo	2.34	Student ID Photo	Registry	А				See SITS Data Retention Su
	3.1	Research						
Attendance/	3.2	Department registers (Music)	Music					Kept for a year then destr
Absence	3.3	Department registers (Drama)	Drama	D				Kept for a year then destr
record	3.4	Onyx	Registry	В				Last year of data 2014/15. September 2019.
	3.5	SITS (SAB – Leave of absence request)	Registry	Α				See SITS Data Retention Su
	3.6	Case consultation		B	Data Protection Act			Part of Main Student Reco
	5.0		Registry, Music &	D	1998			
	3.7	Progress Review	Drama		Data Protection Act			Part of Main Student Reco
	3.8	Complaints	Registry	B/C	1998			Part of Main Student Reco
	5.0		Registry	D/C				Registry Archive store, the
	3.9	Disciplinary: Sundial Ct	Student Affairs/Fa	A				Summary on SITS since 20
	2.10	Dissipling on Grandial Ct (Canias of an ails latters	cilities	D	_			
Case work	3.10	Disciplinary: Sundial Ct (Copies of emails, letters, cleaning rotas etc)	Student Affairs/Fa cilities	В	_			
	2.42		_	D/C				
	3.12	Disciplinary: Student Code of Conduct	Registry	B/C				If found not guilty then part otherwise part of Main Str years in Registry Archive s
	3.13	Fitness to practice	Registry	C	-			Part of Main Student Reco Registry Archive store, the
	3.14	OIA complaints	Registry	B/C				Part of Main Student Reco Registry Archive store, the
	3.15 3.16	Student Funding Officer advice	Registry	A			Password protected	SITS records since Septemb
	3.18	Student Affairs general SPD record	Student	A			Password protected	See SITS Data Retention Su
	_	Disability	Affairs					
	2.40	Disability						
	3.19	Disability diagnosis (documentation, needs	Student Affairs	В			Password	Termination of studies + 7
		assessment, communication with funding agencies)	Allairs	•				
		Study Skills		A				See SITS Data Retention Su
	2.20	-	Churchaust	6			L a dea de avecto a cud	Kant fan dunstien af anne
	3.20	Teaching record	Student Affairs	C		see notes	Locked cupboard	Kept for duration of supp
	3.21	Teaching register Health and Welfare		С		see notes	Locked cupboard	Kept for duration of supp
	3.22	Sickness and medical notes	Student	A	Data Protection Act		Password	See SITS Data Retention Su
			Affairs		- 1998			
	3.23	Student email correspondence	_	A	-		Password	See SITS Data Retention Su
	3.24	Medical and Health Consultations	4	A	4		Password	See SITS Data Retention Su
	3.25		4	B	4		Archives	Termination of studies + 7
	3.26	Medical and Health Consultations		C			Password	Since Sept 2012

hen 5 years in School storage).

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monkey and spreadsheets) destroyed and only analysis it after 3 yrs

ion of studies + 7 years

paid, then rules on financial record keeping apply

Hardcopy = C / Symphony D Summary

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5. Data to be deleted a year after latest course ends -

Summary

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ecord Termination of studies + 7 years

ecord Termination of studies + 7 years (2 years in then 5 years in School storage).

2013. See SITS Data Retention Summary

paperwork deleted at the end of academic year, Student Record Termination of studies + 7 years (2 e store, then 5 years in School storage). ecord Termination of studies + 7 years (2 years in then 5 years in School storage). ecord Termination of studies + 7 years (2 years in

then 5 years in School storage).

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Summary

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3.27	Medical Consultation Fee Invoice/Funding		С		Locked cupboard	Termination of studies + 7
	Agreement				then moved to	
					archives	
	Hardship Fund Application Records					
3.28	Current applications	Student	В	VAT Act 1994		Financial record to be reta
		Affairs				Paper copies scanned to O
3.29	Current applications and supporting documents	Student	С	VAT Act 1994	Pre 2013 moved to	Application record on SITS
		Affairs			archives	
3.30	Applications record		В			
3.31	COL Hardship Fund Payment Request Form		C			
3.32	COL Hardship fund spreadsheet		B/C		Hard copies in locked	1
					cupboard and then	
					moved to archives	
3.33	Access to Learning Fund application and	7		VAT Act 1994		1
	correspondence					
3.34	Cheques	Finance		VAT Act 1994		

Category		Record Description	Responsi bility	Туре	Legal Reference	Retention Rule	Access restrictions above and beyond standard access	Notes
		Counselling						
	3.35	Live counselling list	Student	В		See notes		Termination of engageme
	3.36	Formal notes (e.g. Contact details, risk assessment form etc)	Affairs	С		See notes	Locked cabinet in locked room	Termination of engageme
	3.37	Session notes		С		See notes	Locked cabinet in locked room	Termination of engageme
	3.39	Waiting list		В		See notes		Termination of engageme
	3.40	Students of Concern notes		C		See notes	Locked cabinet in locked room	Termination of engageme
	3.41	Students of Concern notes		С			Locked cabinet in locked room	Termination of engageme
	3.42	Other Meetings (Head of Student Affairs)		A/C		A C		Termination of engageme
		At Risk List		В		See notes	Password	Termination of engageme
		Sundial Court						
Sundial Court	3.43	Resident Warden applications (successful and unsuccessful)	Student Affairs	В				Completion of study + 7 ye
Residential Wardens	3.44	Resident Warden applications		C			Locked cabinet in locked room	Application + interview no
	3.45	Resident Warden Performance Evaluations		B/A				Record of Residential War
	3.46	Application form *	Facilities	B/A				Hard copy until 2013/14
Sundial	3.47	Accommodation allocation and occupancy list	Facilities	A/B	Data Protection Act 1998			Hard copy until 2013/14
Court Residents	3.48	Fees and Charges	Finance	A B	Data Protection Act 1998			
	3.49	Records relating to student's guests or visitors *	Student Affairs	A B	Data Protection Act 1998			
		General Correspondence						
	3.50	Individual letters	Registry	B/C				Part of Main Student Reco Registry Archive store, the
			Registry	А				See SITS record retention -
	3.51		Music	B/C				Paper records part of Main years in Registry Archive st
	3.52		Drama	B/C				Termination of studies + 7
	3.52		Student Affairs	D/C		See notes		All correspondence sent by
		Library						
Symphony Library System records	3.55	Individual user accounts with contact details and transaction history	Library	D		See notes		Kept for duration of course

etained for completion of study + 7 years.
o O drive then securely destroyed.
ITS since Sept 2013.
113 Shiee Sept 2013.
mont , 7 years in line with RACD suidense
ment + 7 years in line with BACP guidance
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ment + 7 years in line with BACP guidance
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7 years
notes + paperwork for successful candidates
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ecord Termination of studies + 7 years (2 years in
then 5 years in School storage).
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lain Student Record Termination of studies + 7 years (2
e store, then 5 years in School storage).
+ 7 years
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urse + 1 year

Library invoices for unreturned items	3.56	Word documents detailing replacement costs of unreturned items	Library	В	See notes	Deleted one year after stu unresolved debt on the ac
		Asimut				
Student timetable	3.57		Music and Drama	E		Data kept on Asimut serve in perpetuity,

Category		Record Description	Responsibility	Туре	Legal Reference	Retention Rule	Access restrictions above and beyond standard access	Notes
Assessment								SITS = A O:Drive = B
Individual student assessment	4.1	Music	Music/Registry	C	Data Protection Act 1998			Original copy given to studen Termination of studies + 7 yea School storage).
reports (NB no reports for Drama students)	4.2	Extra Mural assessment reports	Music/Registry	С				Termination of studies + 7 yea School storage).
-	4.3	Exam spreadsheets	Registry	В				In perpetuity
	4.4	Module and award results						In perpetuity- Award results of 2007/8, Module component re
	4.5	Drama Programme Assessment Board (agenda and minutes and papers)	Drama	В				In perpetuity as part of Comm For 1996/97 see O:\Academic S ARCHIVE\ASSESSMENT BOARD For 2005/6 onwards see O:\Eve
	4.6	Music Assessment Board (agenda and minutes and papers)	Music	В				In perpetuity as part of Comm For 1996/97 see O:\Academic S ARCHIVE\ASSESSMENT BOARD For 2005/6 onwards see O:\Eve
	4.7	School Assessment Board (agenda and minutes and papers)	Registry					In perpetuity - Date of first re
	4.8	Assessment results letters	Registry	B/A				In perpetuity
	4.9	Assessment results letters	Registry	С				Part of Main Student Record
	4.10	Assessment appeals	Registry	C/B				Completion of programme pl
Exam arrangements	4.11	Application for special examination arrangements	Registry	С	Data Protection Act 1998			Termination of studies + 7 yea School storage).
Exam	4.12	Mitigating Circumstances Panel	Registry					In perpetuity as part of comm
arrangements	4.13	Extension request (for assessed work)	Music	С				Termination of studies + 7 yea storage).
	4.14		Drama	C				Termination of studies + 7 yea
	4.15	Assessed work including assignments and dissertations	Music					Returned to student once ma
	4.16	Examination scripts	Music					From 2013 (first year of Music
		PhD Theses	Library					
Conferment of st	1							
	4.18	Pass lists	Registry	В	Data Protection Act 1998			In perpetuity - From 1983 in C Support\REGISTRY\ASSESSMEI
	4.19	Graduation Ceremony programme	Registry	C				
	4.20	Final Transcripts (including module results and final award)	Registry	A/B/ C	Data Protection Act 1998			In Perpetuity

Category	Record Description	Responsibility	Туре	Legal Reference	Retention Rule	Access restrictions above and	Notes
5,	•		<i>.</i>			beyond standard access	

tudent has left the School **UNLESS** there was an account, in which case the record is kept in perpetuity

ver and managed by Asimut. From March 2013, kept

Hardcopy = C ent otherwise part of Main Student Record /ears (2 years in Registry Archive store, then 5 years in

years (2 years in Registry Archive store, then 5 years in

s on SITS since 2005/6, Module results on SITS since results since 2011/12 nmittee Records ic Support\REGISTRY\ASSESSMENT RD MINUTES Everyone\School Documents\Committees nmittee Records ic Support\REGISTRY\ASSESSMENT RD MINUTES Everyone\School Documents\Committees

record Feb 2006

d Termination of studies + 7 years plus 7 years

ears (2 years in Registry Archive store, then 5 years in

nmittee paperwork

years (2 years in Music Office, then 5 years in School

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Records held sup	porting academic activity					
HE Programme Man						
SITS = A / O:Drive = I	3 / Hardcopy = C					
5.1		Registry	C			Keep
5.2	HESES results	Registry	В			
	HESES data	Registry	В			
5.3	HESA results	Registry	В			
	HESA data	Registry	Α			Data
5.4	Internet/Intranet Uploaded files	Registry	В		See notes	Delet
5.5	RAS	Registry	В			No lo
5.6	Validations agreements	Registry	С			
5.7	HEAR	Registry			See notes	N/A a
5.8	Fees and Funding Guidance	Registry	В			Keep
5.9	Erasmus archive of agreements*	Registry				Erasm the so
5.10	Highly Trusted Sponsor information	Registry	В	Keep until audited by UKVI		Keep
5.11	DLHE Results	Registry	В			In pe
5.12	DLHE Data	Registry	A			
5.13	Tuition Fee Schedule	Registry	В			

Annex

Type of record	Owned by	Where kept and standard access
SITS	Registry	SITS Server1, SITS/eGo password protected, level of access for each user limited on a needs basis
Hardcopy	Registry	Stored in Registry office, locked office no general access
		Registry archive room, dedicated archive space, limited access
		School storage under the Music Hall, very limited access and only on request and accompanied by Facilities
		London Metropolitan Archive
	Music	Music Administration Office, locked office no general access
		School storage under the Music Hall, very limited access and only on request and accompanied by Facilities
	Drama	Drama Administration Office, Drama Administration Cupboards (locked)
	Student Affairs	Locked cabinet in locked room
		School storage under the Music Hall, very limited access and only on request and accompanied by Facilities
	_	
O drive	Registry	School documents , Academic Support, Erasmus/Socrates, HEFCE, HESA, Registry, Student Funding (access limited to each folder by
		type of user)
	Music	O/Music. (access limited to each folder by type of user)
	Drama	O/Drama (access limited to each folder by type of user)
	Student Affairs	O/Academic Support/Student Affairs (access limited to each folder by type of user)

ep for 11 years, plus one hard copy in perpetuity

ta transferred to HESA (third party) lete when no longer relevant longer current (March 2014)

A as of March 2014

ep for 7 years asmus+ required to be kept the later of 5 years after e scheme has been closed or 5 years after last audit. ep for maximum of 10 years if no audit

perpetuity

